

CHUCK e. FOCUS

Week 36 – September 7, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

Restaurant	2017	2018	YOY
1. Lacrosse, WI #724	\$10,906	\$23,628	116.6%
2. Houston Meadows, TX #571	\$8,185	\$16,590	102.7%
3. Humble, TX #105	\$29,944	\$54,382	81.6%
4. El Paso, TX #852	\$20,007	\$33,589	67.9%
5. Wesleyan, TX #575	\$16,756	\$26,505	58.2%
6. Sugarland, TX #735	\$19,064	\$29,496	54.7%
7. Webster, TX #592	\$24,225	\$37,213	53.6%
8. Pasadena, TX #587	\$34,205	\$52,021	52.1%
9. Pearland, TX #578	\$27,305	\$41,001	50.2%
10. Waterford, FL #722	\$23,137	\$34,567	49.4%



CHUCK E. SPOTLIGHT

FOR
all
you
DO!



WESTERN

Denise Navarro is a true super star for team Northridge #451. She has been with Chuck E. Cheese for 6 years now, and is an amazing Gameroom TEAM₂ helping with countless MIT's. Denise always has a smile on her face and always gets recognized by our guests for her outstanding service. Denise always strives to ensure that every guest leaves happy by providing exceptional service. Denise is a recent UCLA Grad and is currently pursuing a master's degree in education. Thank you Denise, for all you do!

MEET YOUR SUPPORT!



In 1993, Roxi joined the Chuck E. family and made a huge impact from day 1. With her amazing Guest Service skills and attention to detail, she has made her name known as someone both the field and Support Center could always count on to get things done. After 23 years with Chuck E., we were all sad to see Roxi and Chuck E. part ways, but she obviously could not stay away long as she has made her way back! Roxi is now part of the facilities team, where she takes on ALL facilities invoices, ensuring everything is entered into Workday accurately. Everyone here at the Support Center also knows Roxi as the "Crafty Lady", as she loves making all sorts of crafts. From blankets, to diaper cakes, to table decorations, she does it all! Thank you Roxi, for all you have done and still do for our Chuck E. family, both in the Support Center and Field!

WHAT CAN WE DO FOR YOU?



a&b moments...

Hi! I wanted to say that I'm a huge fan of your company. I am a long time guest, and I know a log of folks probably email to complain and it can be tough responding to those, so I thought I would add a little sunshine. I cannot imagine taking my family to another pizza/play establishment for pizza night. We have made so many memories together at Chuck E. Cheese. My kids are always asking for us to take them. The staff is always very friendly and courteous and the environment is always clean and organized. You are doing great work, it's appreciated in our house, and I wanted to say thanks. Thank you and have a great day!

Southeast Region
Corpus Christi, TX #454
RVP Bill Eich
AD Bill Pressel
GM Melissa Gildewell

My son is autistic and had his heart set on a prize ball that was red and blue. There was not any left, only the green and silver, and he was on the verge of having a meltdown. When I explained to the girl at the prize counter, she gladly offered to give me the ball on display, despite how busy it was. I would appreciate if she could be acknowledged for her kind deed. Thank you!

Northeast Region
Hartford, CT #468
RVP Chris Kelly
DM Yuri Pena
GM Mary Lokis



anniversaries **20+ YEARS**

30 YEARS
Violet Cabral
Opening Coordinator ~ 446

10 YEARS
Cavette Jackson ~ 957

5 YEARS
Ruben Jones ~ 095
Haylie Gladden ~ 309
Brian Seidenstucker ~ 326
Ashley Stewart ~ 520
Mckaela Bernal ~ 716

I wanted to say how great my party turned out for my son's 4th birthday. Jonah had a great time and so did my guests! It was also all thanks to our Party Server, she was very sweet and had that great customer service everyone enjoys. I also appreciate how helpful she was when it came down to the activities and the initiative she took for it all and also cutting our cake. Thanks!

Western Region
Bakersfield, CA #041
RVP Jim Brawley
AD Steve Charlebois
GM Ana Puga

sales contest

The promo cups are flying out the door!
Check out these leaders so far!

Leading Restaurants Per District

Cindy Light

1. La Mirada, CA #447

Arshad Khan

1. Victorville, CA #356

Wayne Casey

1. Boise, ID #959

Patricia Cedillo

1. Hemet, CA #376

Tim Kerum

1. Garden Grove, CA #422

John Chudzinski

1. Layton, UT #114

Steve Charlebois

1. Santa Maria, CA #761

Frank Cassar

1. Regina, SK #872

Tony Reynolds

1. Olympia, WA #300

Todd Bell

1. Joplin, MO #749

Louis Deignan

1. Las Cruces, NM #307

Adam Shafran

1. Redwood City, CA #108

Denny Lynch

1. Olathe, KS #665

Chad Estrada

1. Troy, MI #826

Daniel De Los Santos

1. Flushing, NY #647

Denny Sanders

1. Mansfield, OH #746

Shawna Vazquez

1. New Hartford, NY #646

Dan Bessemer

1. Lancaster, PA #540

Mike Svoboda

1. Salisbury, MD #771

Yuri Pena

1. Hempstead, NY #527

Angela Brewer

1. Bloomington, IL #345

Troy Watring

1. Crystal Lake, IL #053

Ali Elali

1. Sharonville, OH #738

Richard Balboni

1. Dartmouth, MA #751

Eric Montes

1. Sioux City, IA #656

Susan Jensen

1. Charleston, WV #628

Jon Fiorentine

1. Deptford, NJ #481

Dustin Gasper

1. Appleton, WI #603

Eric Bargas

1. Texarkana, TX #570

Nestor Rivera

1. Tallahassee, FL #680

Frank Ramirez

1. Houston, TX #790

Hashem Saadat

1. Goldsboro, NC #386

Anthony Chapa

1. Oklahoma City, OK #888

Bill Pressel

1. San Ant Bandera, TX #593

Seneca Gray-Robinson

1. St. Petersburg, FL #460

Brian Pitre

1. Gulfport, MS #562

Jim Hamblen

1. Murfreesboro, TN #664

Daniel Smoote

1. Killeen, TX #732

Peter Panunzi

1. Boynton Beach, FL #781

Kelli Kasper

1. Sherman, TX #857

Joe Risnear

1. Macon, GA #614

Michele Beavan

1. Bowling Green, KY #567

Maurice Chandler

1. Columbus, GA #869

Leading Restaurants per Region

Southeast Region

1. Boynton Beach, FL #781
2. Texarkana, TX #570
3. Hialeah, FL #424

Northeast Region

1. Deptford, NJ #481
2. Flushing, NY #647
3. Lancaster, PA #540

Western Region

1. Layton, UT #114
2. Hemet, CA #376
3. Grand Junction, CO #708

Leading Restaurants Company Wide

1. Deptford, NJ #481
2. Flushing, NY #647
3. Lancaster, PA #540
4. Layton, UT #114
5. Mansfield, OH #746

CUPS for a
cause





CHUCK E.
LEARNING

BIRTHDAY UPDATES

We want to protect our Party Mom/Dad's privacy. Beginning 9/6, birthday sheets printed out from the reservation website will NOT include phone numbers and email addresses on printouts.

Chuck E. Cheese's Fundraising Reservation Report

Saturday, September 08, 2018

10:00 AM 10/10 Stacie Tipps Change

Confirmation : 06670911626781 Child : Hentleigh (7, Female Theme)

[Deposit Amount] : \$50

[Party Package] : STAR [\$13.99]

Qty. 2 - Large 1 Topping -Pizzas [\$15.48]

[Promotions] :

Get 20 Bonus Play Points when you book online.

100 Bonus Play Points for 10am Party on Saturday

[History] +

Contact : Stacie Tipps/Stacietipps@gmail.com / (731) 377-2280

Don't worry! All of this information can still be seen *on screen* on the birthday reservation page, and if needed, *can be added* to party printout sheets if a Party Planner or FMS needs to contact the guest outside of the office by checking the box that says "*show contact information*"

Confirmation #: _____ Contact Name: _____

Guest Name: _____ Contact Email: _____

Contact Phone #: _____

Search

Manager: Mike Iord

Chuck E. Cheese's Fundraising Reservation Report

Age Breaks Show Contact Information

Chuck E. Cheese's Reservation Report

Time	Order By Name	Phone Number	Ext	Contact Email	Room Type	Child	Web Link	Confirmation	Order Status
Saturday, September 08, 2018									
10:10	Stacie Tipps	(731) 377-2280		stacietipps@gmail.com	Birthday	male	06670911626781	Changed	09/26/2018 Web View HL16589

Deposit Amount: \$50

Please note that this feature should only be used if we are in control of these printouts at all times. Printouts that have contact information should not be left on counters, party tables, kid check, etc.

What other features do you want to see added to the birthday reservation page? Let us know at learning@cecentertainment.com



CHUCK E.
LEARNING

MOZZA RELLA STICKS



The New Mozzarella Sticks are on their way!

These will officially be rolling out to everyone with our New Menu Rollout in the upcoming months.

(excluding California locations who have the new menu and begun selling)

When you receive these sticks, please place in your freezer until further notice.

Mozzarella Sticks WILL need to be inventoried:

Item #409854 - \$47.43

When we get closer to Go-Live, further instructions and SMTS will be sent out by L&D regarding **ALL** new changes and updates.

If you have any further questions, please reach out to your Regional L&D Manager.



CHUCK E.
LEARNING

ROCK & PIZZA ROLL

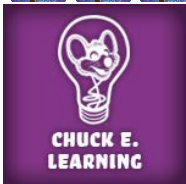
Our new LTO is right around the corner, the Rock & Pizza Roll!



Dates: Oct 1 – Dec 30

Please refer to communication sent out by Learning & Development on 9/7 for all the exciting details on your new LTO.

If you have any questions, please reach out to your Regional L&D Manager at learning@cecentertainment.com



RUBY Pin earner



Team Clarksville is proud to announce their next Ruby Pin recipient, Ashton Thomas! Ashton has been part of the Chuck E. family for almost 2 years now, and she loves more than anything to ensure her parties that she hosts are happy and having fun. She always lets the party parents know she is there for whatever they need, and always with a smile on her face. Check out what some of the party parents have to say about Ashton:

~ Our party assistant Ashton was amazing she kept everything running smooth it was an amazing first experience having a party here. ~
 ~ Our hostess Ashton was extremely friendly and there to help with whatever we needed and as quickly as she could be there. ~
 ~ Absolutely everything! Ashton was the perfect Party Hostess and she made sure we had everything we needed and anticipated our needs before we even asked. This was our 1st party at Chuck E. Cheese and we will definitely do it again and recommend it to others. It was effortless on our party because your team goes so far above & beyond what's expected. Thank you 100 times over for making our son's 5th birthday party such a huge success!

Awesome HOSPITALITY



Shout out to Team Pearlland #578 showing their love and appreciation for their very own Ambassador of Fun Josh
 On his last day at Chuck E. before leaving for college, Josh walked into a surprise going-away party; just for him!



RISK management

Tip of the Week:

Check to be sure exterior lighting is working to help ensure guest and employee safety.



LIVE SHOW CONTEST

Congratulations

to the winners of the
 Support Center Live Show Contest!



The live show contest videos are now available for all of your viewing pleasure! Want to see all the winning OPS videos?
 View them [here](#):

CHUCK E. CHEESE'S

HOT JOBS



General Manager

668 ~ Jonesboro, AR	770 ~ Frederick, MD
357 ~ Lakewood, CA	323 ~ Flint, MI
414 ~ Murrieta, CA	326 ~ Lansing, MI
461 ~ West Hills, CA	472 ~ Manchester, NH
761 ~ Santa Maria, CA	526 ~ Syracuse, NY
785 ~ Orange, CA	646 ~ New Hartford, NY
702 ~ Greeley, CO	649 ~ Howard Beach, NY
710 ~ Aurora, CO	839 ~ Greece, NY
759 ~ Dover, DE	450 ~ Snyder Plaza, PA
430 ~ Tampa Carolwood, FL	074 ~ Antioch, TN
436 ~ Clearwater, FL	416 ~ Arlington, TX
456 ~ Skokie, IL	854 ~ Grapevine, TX
673 ~ Lafayette, IN	114 ~ Layton, UT

Tech Manager

330 ~ Birmingham, AL	412 ~ Catonsville, MD	637 ~ Greensboro, NC
560 ~ Mobile, AL	771 ~ Salisbury, MD	561 ~ Cincinnati, OH
669 ~ Rogers, AR	334 ~ Ann Arbor, MI	738 ~ Sharonville, OH
108 ~ Redwood City, CA	566 ~ Hattiesburg, MS	536 ~ Erie, PA
321 ~ Newark, CA	527 ~ Hempstead, NY	854 ~ Grapevine, TX
768 ~ Pinole, CA	641 ~ Bronx Terminal, NY	928 ~ Midland, TX
710 ~ Aurora, CO	649 ~ Howard Beach, NY	545 ~ Fredericksburg, VA
600 ~ Alpharetta, GA	039 ~ Charlotte, NC	654 ~ Dulles, VA
601 ~ Jonesboro, GA		305 ~ Bellevue, WA

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager

Miami/Central Plaza, FL #1271
Sierra Vista, AZ #1250

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions